

# Agenda

## Adult Care and Well Being Overview and Scrutiny Panel

**Wednesday, 16 March 2016, 10.00 am**  
**County Hall, Worcester**

All County Councillors are invited to attend and participate

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اردو۔ اگر آپ اس دستاویز کی مشمولات کو سمجھنے سے قاصر ہیں اور کسی ایسے شخص تک آپ کی رسائی نہیں ہے جو آپ کے لئے اس کا ترجمہ کر سکے تو، براہ کرم مدد کے لئے 01905 765765 پر رابطہ کریں۔ (Urdu)

کوردی سۆزانی. ننگیر ناتوانی تیبگی له ناوچرکی ندم بیلگیه و دصتت به هج کس نلگات که وهیگیزیتوه بۆت، تکلیه تملظون بکه بۆ ژماره 01905 765765 و داوای رینۆینی بکه (Kurdish)

ਪੰਜਾਬੀ। ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਦਾ ਸਮਝਣ ਸਮਝ ਨਹੀਂ ਸਕਦੇ ਅਤੇ ਕਿਸੇ ਅਜਿਹੇ ਵਿਅਕਤੀ ਤੱਕ ਪਹੁੰਚ ਨਹੀਂ ਹੈ, ਜੋ ਇਸਦਾ ਤੁਹਾਡੇ ਲਈ ਅਨੁਵਾਦ ਕਰ ਸਕੇ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਮਦਦ ਲਈ 01905 765765 'ਤੇ ਫ਼ੋਨ ਕਰੋ। (Punjabi)

## DISCLOSING INTERESTS

There are now 2 types of interests:  
**'Disclosable pecuniary interests'** and **'other disclosable interests'**

### WHAT IS A 'DISCLOSABLE PECUNIARY INTEREST' (DPI)?

- Any **employment**, office, trade or vocation carried on for profit or gain
- **Sponsorship** by a 3<sup>rd</sup> party of your member or election expenses
- Any **contract** for goods, services or works between the Council and you, a firm where you are a partner/director, or company in which you hold shares
- Interests in **land** in Worcestershire (including licence to occupy for a month or longer)
- **Shares** etc (with either a total nominal value above £25,000 or 1% of the total issued share capital) in companies with a place of business or land in Worcestershire.

**NB Your DPIs include the interests of your spouse/partner as well as you**

### WHAT MUST I DO WITH A DPI?

- **Register** it within 28 days and
- **Declare** it where you have a DPI in a matter at a particular meeting
  - you must **not participate** and you **must withdraw**.

**NB It is a criminal offence to participate in matters in which you have a DPI**

### WHAT ABOUT 'OTHER DISCLOSABLE INTERESTS'?

- No need to register them but
- You must **declare** them at a particular meeting where:  
You/your family/person or body with whom you are associated have a **pecuniary interest** in or **close connection** with the matter under discussion.

### WHAT ABOUT MEMBERSHIP OF ANOTHER AUTHORITY OR PUBLIC BODY?

You will not normally even need to declare this as an interest. The only exception is where the conflict of interest is so significant it is seen as likely to prejudice your judgement of the public interest.

### DO I HAVE TO WITHDRAW IF I HAVE A DISCLOSABLE INTEREST WHICH ISN'T A DPI?

Not normally. You must withdraw only if it:

- affects your **pecuniary interests OR** relates to a **planning or regulatory** matter
- **AND** it is seen as likely to **prejudice your judgement** of the public interest.

### DON'T FORGET

- If you have a disclosable interest at a meeting you must **disclose both its existence and nature** – 'as noted/recorded' is insufficient
- **Declarations must relate to specific business** on the agenda
  - General scattergun declarations are not needed and achieve little
- Breaches of most of the **DPI provisions** are now **criminal offences** which may be referred to the police which can on conviction by a court lead to fines up to £5,000 and disqualification up to 5 years
- Formal **dispensation** in respect of interests can be sought in appropriate cases.

## **Adult Care and Well Being Overview and Scrutiny Panel Wednesday, 16 March 2016, 10.00 am, County Hall, Worcester**

### **Membership**

#### **Councillors:**

Mr T A L Wells (Chairman), Mrs J L M A Griffiths (Vice Chairman), Mr R C Adams,  
Mr C J Bloore, Mr A Fry, Mr P Grove, Mrs A T Hingley, Mr C G Holt and Mrs M A Rayner

### **Agenda**

<b>Item No</b>	<b>Subject</b>	<b>Page No</b>
1	<b>Apologies and Welcome</b>	
2	<b>Declarations of Interest</b>	
3	<b>Public Participation</b> Members of the public wishing to take part should notify the Head of Legal and Democratic Services, in writing or by email indicating the nature and content of their proposed participation no later than 9.00am on the working day before the meeting (in this case 15 March 2016). Enquiries can be made through the telephone number/email address below.	
4	<b>Confirmation of the Minutes of the Previous Meeting</b> Previously circulated	
5	<b>Drug Recovery Treatment - Performance Update</b>	1 - 2
6	<b>Review of the Care Market</b>	3 - 4
7	<b>Developing an Overview and Scrutiny Work Programme</b>	5 - 8

Agenda produced and published by the Head of Legal and Democratic Services, County Hall, Spetchley Road, Worcester WR5 2NP. For general enquiries: 01905 763763 Worcestershire Hub (01905) 765765  
Email: [worcestershirehub@worcestershire.gov.uk](mailto:worcestershirehub@worcestershire.gov.uk)

To obtain further information or hard copies of this agenda, please contact Emma James/Jo Weston  
telephone: Worcester (01905) 844964 / 844965 or email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

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[http://www.worcestershire.gov.uk/info/20013/councillors\\_and\\_committees](http://www.worcestershire.gov.uk/info/20013/councillors_and_committees)

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## **ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 16 MARCH 2016**

### **DRUG RECOVERY TREATMENT – PERFORMANCE UPDATE**

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#### **Summary**

1. As part of the Scrutiny Panel's performance monitoring role, an update will be provided on successful completion of drug treatment for opiate users.
2. The aim of the discussion is to provide greater understanding about the national Public Health England performance indicators for successful completion of drug treatment – opiate users, which has been underperforming in Worcestershire for a number of years, the current position, any issues and how it compares to other areas of the country.
3. Representatives have been invited to the meeting from the Council's Adult Services and Health Directorate (commissioner of the service) and from Swanswell Charitable Trust, the organisation contracted to provide recovery services since April 2015.

#### **Background**

4. At its 21 January 2016 meeting, the Scrutiny Panel expressed concern about the on-going poor performance and pace of progress in the numbers of opiate users successfully completing treatment.
5. Successful completion of drug treatment – opiate users, is a Public Health England national indicator, and whilst acknowledging that the contract with Swanswell is relatively new, the panel members would like to understand more about the national indicator and the issues for Worcestershire.

#### **2015/16 Performance**

6. The reported performance data in quarter 2 2015/16 (relating to the calendar year 2014) indicated that successful completion of drug treatment – opiate users (marked as red), had no change in the direction of travel. The national indicator measures the number of users of opiates that left drug treatment successfully (free of drug(s) of dependence) who do not then re-present to treatment again within 6 months as a percentage of the total number of opiate users in treatment. Figures for 2014 showed 4.9% successful treatment of opiate users, against a national England average of 7.4%. Figures for 2015 are likely to be reported in November 2016.
7. As part of the 21 January 2016 monitoring, the Panel also had an interesting, broader discussion about drug misuse treatment with the then Director of Adult Services and Health, including the potential impact on families and other services, the historical poor performance in Worcestershire, the nature of drug use – which was more of a

chronic disease than an illness, and the potential need for changes to national models of care.

8. The Council's internal contract monitoring arrangements anticipate that Swanswell's approach and work will lead to significant improvements against national performance indicators.

9. The Directorate's performance data can be accessed on the Council's website at the link below (by selecting 'Adult Services and Health' from the Directorate field)  
<http://e-services.worcestershire.gov.uk/balancedScorecard/wccReport.aspx>

10. A scrutiny task group (led by panel member Cllr Chris Bloore), is due to start a broader review exercise, to look at how the County Council, with partners (including the Police) is developing a prevention and recovery approach and an effective service to help reduce drug and alcohol misuse and to investigate how effectively the Council is working with other agencies to improve the help and advice provided to addicts and their families.

### **Purpose of the Meeting**

11. The Panel is asked to:

- discuss the latest performance information and the direction of progress
- agree any comments to raise with the Cabinet Member (s)
- agree any further information required or potential areas of scrutiny – for the Panel of the task group exercise.

### **Contact Points**

#### County Council Contact Points

Worcestershire County Council; 01905 763763

Worcestershire Hub: 01905 765765

Email: [worcestershirehub@worcestershire.gov.uk](mailto:worcestershirehub@worcestershire.gov.uk)

#### Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers

Tel: 01905 844964 / 844965

Email: [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

### **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

- Agenda and Minutes of the Adult Care and Well Being Overview and Scrutiny Panel on 21 January 2016, which are available [here](#)
- Agenda and Minutes of the Overview and Scrutiny Performance Board on 23 September 2015 and 24 February 2016, which are available [here](#)

## **ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 16 March 2016**

### **REVIEW OF THE CARE MARKET**

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#### **Summary**

1. The Adult Care and Well Being Overview and Scrutiny Panel will consider an update on emerging findings from a review of Worcestershire's care market, commissioned by the Council to assess the market's resilience and sustainability.
2. Representatives have been invited from the Council's Commissioning Team for Adult Services and Health, and from a care home provider which contributed to the review exercise.

#### **Background to the Review**

3. Resilience and sustainability of the local care market is part of the Panel's 2015 – 2016 work programme.
4. The Panel has held a number of discussions during 2014/15 around adult social care services, in particular care services for older people, supported living and extra care projects, and the Council's monitoring of domiciliary care providers. Areas of concern have included the impact of reduced council budgets on care providers and service users, and how this is monitored.
5. To re-cap, in May 2015, the then Director of Adult Services and Health provided the Scrutiny Panel with an overview of the proposed review, commissioned from Oxford Brookes University.
6. The aims of which were to gain a better understanding of the following areas:
  - What does the market look like – especially in terms of resilience and sustainability?
  - What demand pressures are falling on the market now and are likely to fall on the market in the future?
  - Given the range of demand and current supply, how might the County begin to stimulate the market to deliver change?
7. The scope for the review included adult social care services to older people, people with learning disabilities, people with mental health problems and physical disabilities, and extended to the market both for Council funded individuals and self-funders.

## **Purpose of the Meeting**

8. Following discussion of the emerging findings from the review of the care market, the Scrutiny Panel is asked to:

- agree any further information or scrutiny work required
- agree any comments to be highlighted to the Cabinet Member for Adult Social Care.

## **Contact Points**

### County Council Contact Points

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## **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

- Agenda and Minutes from the Adult Care and Well Being Overview and Scrutiny Panel on 12 May, 24 June and 13 October 2015, which are available on the website [here](#)



## **ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 16 March 2016**

### **DEVELOPING AN OVERVIEW AND SCRUTINY WORK PROGRAMME**

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#### **Purpose of the Meeting**

1. The Adult Care and Well Being Overview and Scrutiny Panel is asked to:
  - (a) Consider the programme agreed by OSPB for developing the 2016/17 work programme; and
  - (b) Consider suggestions for inclusions in the Overview and Scrutiny Work Programme for 2016/17.

#### **Background**

2. Each Overview and Scrutiny Panel is required to have a work programme that details the activities that the Panel will be undertaking during the year. Members are reminded that Panel work programmes should be living documents that are able to adapt and change throughout the year to meet the demands and needs that best serve the people of Worcestershire.
3. The current Scrutiny Work Programme was developed in the spring of 2015. Suggestions for future topics were sought from Members and discussed with Directors and other relevant officers. The resulting proposed Work Programme was considered and agreed by the OSPB on 23 April 2015 and Council on 14 May 2015.
4. At the last meeting of OSPB, it was agreed that the Overview and Scrutiny work programmes for 2016/17 would benefit from greater consultation with various groups and stakeholders. The consultation would hopefully raise the profile of the Overview and Scrutiny function and make the work programmes more relevant to the people of Worcestershire.
5. OSPB agreed that a consultation exercise would be undertaken that would involve seeking suggestions for inclusion in the work programmes from:
  - a) Business Community
  - b) Partners and Stakeholders
  - c) Non-Executive Members and O&S Panels
  - d) Cabinet
  - e) Officers of the County Council
  - f) The Public
6. At its April 2016 meeting OSPB will agree a work programme report to be sent for consideration at the Full Council, this report will detail the consultation responses by

category listed above as well as the work programme suggestions made by the Budget Scrutiny Process and a list of topics that were included in the 2015/16 work programmes but remain incomplete or have not begun.

7. Full Council will then be better informed of the issues and topics that Worcestershire business, residents, partners and Members would like Overview and Scrutiny to get involved in.

### **Developing the 2016/17 Work Programme**

8. Overview and Scrutiny is a Member-led function and it is important that Members are involved in every stage of development of the Work Programme.

#### Elected Member Consultation

9. Overview and Scrutiny is a Member-led process, it is therefore important that the views of Members are taken into account in determining the content of the Work Programme, particularly as Members are community champions and most likely to be aware of issues of concern to the public.

10. OSPB has agreed that the views of Members be sought via the following groups:

- Overview and Scrutiny Panels
- Non-Executive Members
- Cabinet

11. Overview and Scrutiny Panels – OSPB has agreed that each Panel be consulted with to put forward suggestions of topics that the Panel believes should be included in its work programme for 2016/17.

12. Non-Executive Members – OSPB has agreed that Non-Executive County Councillors be consulted directly in addition to the Panel consultation so that they have the opportunity to suggest topics for inclusion in all the Overview and Scrutiny Panel work programmes.

13. Cabinet – OSPB has agreed that Cabinet be consulted directly to provide suggestions for inclusion in the work programme from an Executive perspective.

### **Overview and Scrutiny Panel Consultation**

14. OSPB has agreed that each Overview and Scrutiny Panel be consulted directly to provide suggestions for inclusion in that Panel's 2016/17 work programme.

15. The Adult Care and Well Being Overview and Scrutiny Panel is asked to discuss and consider what topics and issues it would like to put forward for inclusion in the 2016/17 Adult Care and Well Being Overview and Scrutiny Panel work programme.

16. The Adult Care and Well Being Overview and Scrutiny Panel will meet on the 16 March 2016 and Members of the Panel are asked to give some thought to the types of issues and topics that they would like to see in the work programme and be prepared to discuss and put forward suggestions.

## Guidance

17. The Panel is reminded that it has agreed to use criteria listed below to help determine its Work Programme. A topic does not necessarily need to meet all of these criteria in order to be included, but the criteria is intended to help guide the Board in prioritising topics for inclusion. The criteria is as follows:

- Is the issue a priority area for the Council and for the County?
- Is it a key issue for local people?
- Will it be practicable to implement the outcomes of the scrutiny?
- Are improvements for local people likely?
- Does it examine a poor performing service?
- Will it result in improvements to the way the Council and/or its partners operate?
- Is it related to new Government guidance or legislation?

18. Panel Members are reminded that a good Overview and Scrutiny Work Programme will:

- Complement the priorities and work of the council and its partners
- Reflect the concerns of local communities, and
- Identify those issues where scrutiny can make most impact

19. Similarly the Panel may wish to consider the following criteria in identifying issues and topics that are **not** suitable for inclusion in the Work Programme:

- The issue is already being examined by another body.
- The matter relates to a specific case falling within the complaints procedure.
- The issue relates to an individual disciplinary matter or grievance

## Supporting Information

OSPB Work Programme Report – available on the Council's website [here](#)

### Contact Points

County Council Contact Points

County Council: 01905 763763

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Email: [worcestershirehub@worcestershire.gov.uk](mailto:worcestershirehub@worcestershire.gov.uk)

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### Background Papers

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

- Agenda and minutes of Council meeting held on 14 May 2015
- [All agendas and minutes are available on the Council's website here.](#)

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